



New Brunswick
Public Library
Service

Service des
bibliothèques publiques
du Nouveau-Brunswick

Your Libraries

2020-2021 Snapshot



**63 libraries, 1 membership
card**



**Free for
everyone**



**Borrow and return
anywhere**

**Adapting
Reconnecting
Moving Forward**





Adapting Reconnecting Moving Forward

Closed, but always at your service

New Brunswick public libraries closed on March 16, 2020 due to the COVID-19 pandemic, halting access to services and collections. Despite this, our creative staff were determined to offer you services and provide you with entertainment - to be enjoyed in your own home!



Online help

No late fees

Online books and newspapers

“ OverDrive was my favourite way to order audiobooks while everything was completely shut down. I was still able to use my library and escape with books while staying home and staying safe. ”

Michaela

Online help

2,575 requests solved



Membership requests

12,000 new members (1,300 during the two-month closure)



eBooks

36 % increase in downloads





Adapting Reconnecting Moving Forward

First libraries to reopen in Canada

In May 2020, libraries began opening their doors again, being mindful of everyone's safety. We wanted to welcome you back into our libraries with open arms (from a safe distance) and did everything we could to make sure you'd feel comfortable doing so.



- Physical barriers and cleaning
- Computers available for use
- Collections available in person



We jumped for joy when you reopened. The books and the librarians were greatly missed.




Rachel

Library visits




2,100 per day

Borrowed materials



Almost 2 million

Computer use & Wi-Fi



305 connections per day



Adapting Reconnecting Moving Forward



The future is bright

While the many restrictions in place put a stop to our regular programming, library staff were not deterred! Our creative teams thought outside the box - and sometimes outside the library - to offer services and activities to meet your recreational, cultural or technological needs.



- Online activities and workshops
- Curbside pickup service
- Take-home activities



“ The library saved my sanity during the pandemic with lots of reading material. I ordered online and just had to run in and pick up my order! ”

Marilyn



Virtual programs

300+ activities,
30,000
participants



Object lending

Our guitars,
snowshoes, fishing rods
and other objects were
borrowed 4,700 times

Members



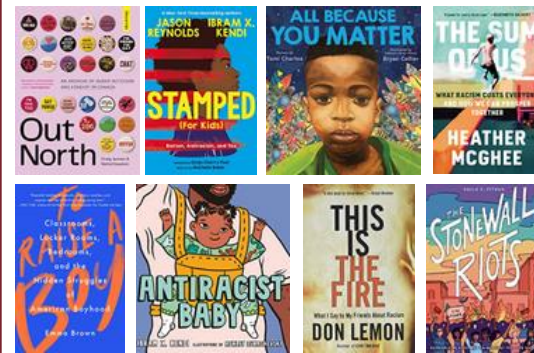
1 in 3 New Brunswickers



Whatcha reading?

In 2020-2021, as always, your libraries' collections were available to help you understand the world around you, to help you reflect, and to entertain you.

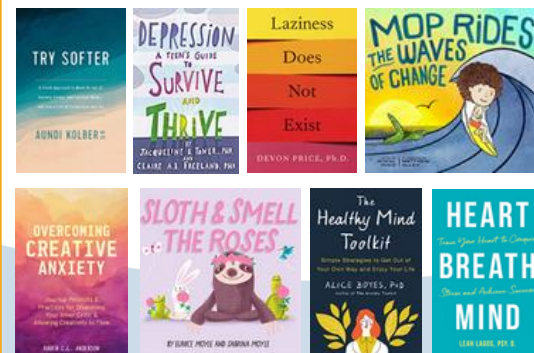
Social Justice



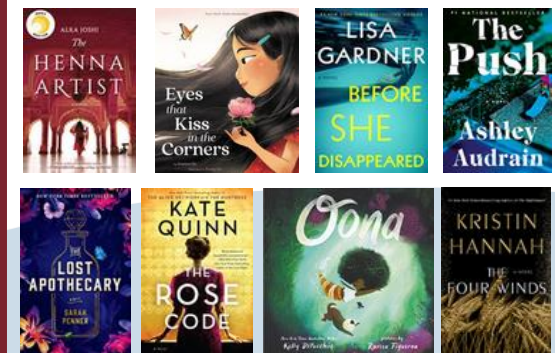
Indigenous Titles



Wellness & Mental Health



Just for Fun





Thank you



To our wonderful NB public library staff, for their creativity, adaptability, and dedication to their communities during this unusual year. You went above and beyond.

To those staff members who joined other government teams to help with COVID-19 relief efforts. You helped New Brunswickers get financial aid, and assisted in vaccination clinics, hospitals, nursing homes, and schools. Approximately 10% of library staff were redeployed, and are still supporting, our government's pandemic emergency response efforts. We are so incredibly proud of you.

To our library users for your unconditional support and your patience - in following the arrows on the floors, waiting for staff to clean the computers, or to tell us our mics were turned off during online programs! You are simply the best.

To all our library board members and donors who continuously work to support us and promote our services. We appreciate you.

And a special thank you to our department (Post-Secondary Education, Training, and Labour), government services, and to all the municipalities and school districts who helped us meet Public Health standards so we could reopen quickly and safely.

Looking to get involved with your library? There are many different ways you can help.

Contact your local public library to learn more.

