Homeweb Sign-up Guide

Homeweb is the online access point for the Employee and Family Assistance Program (EFAP). Participants can access a wealth of tools, including orientations, assessments, online courses, resource locators, and a library full of videos, podcasts, and articles, all designed to help employees achieve a healthy work-life balance. Homeweb can be accessed on your desktop, tablet, or mobile app (*Homewood e-AP*), and uses the same log-in information for all platforms.
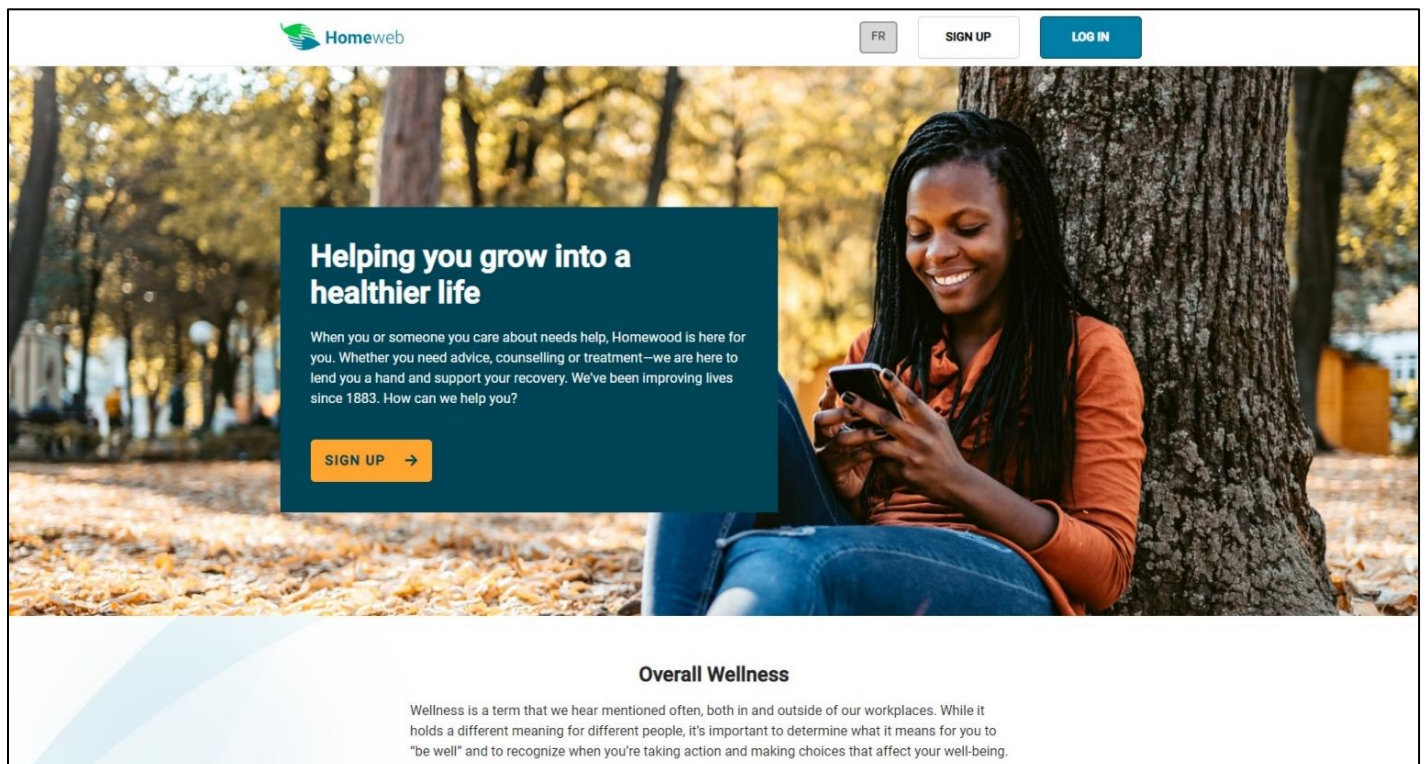
Homeweb requires participants to create an account. When creating your own personal account, it becomes personalized to you – Homeweb will recommend topics based upon your interests, and you will be able to save your progress during e-learning courses, stopping and resuming at anytime.

Confidentiality is the cornerstone of the EFAP – your employer will not know that you've created an account, that you've logged-in, that you've downloaded the *Homewood e-AP*, or that you are accessing EFAP services at all. For additional confidentiality, employees may wish to create an account using a personal email address rather than their workplace email.

When the spouse or dependent child of an employee creates an account, they will be asked to enter the employee's name and date of birth – this information is required solely to confirm dependent eligibility, and the employee will not be notified that a family member has created an account.

Step 1: Go to Homeweb.ca.

Step 2: Click the Sign-up button in the top right corner of the page.

Step 3: Enter the name of your employer / the organization you work for, and then click the Find It! button on the right. A list of organizations will appear below. Select the organization that applies to you.

Step 4: Enter the requested information, including your name, email, password, date of birth, gender, and preferred pronoun. Check that you agree to Homewood Health's Privacy Policy, and then click the Next Step button at the bottom of the page.

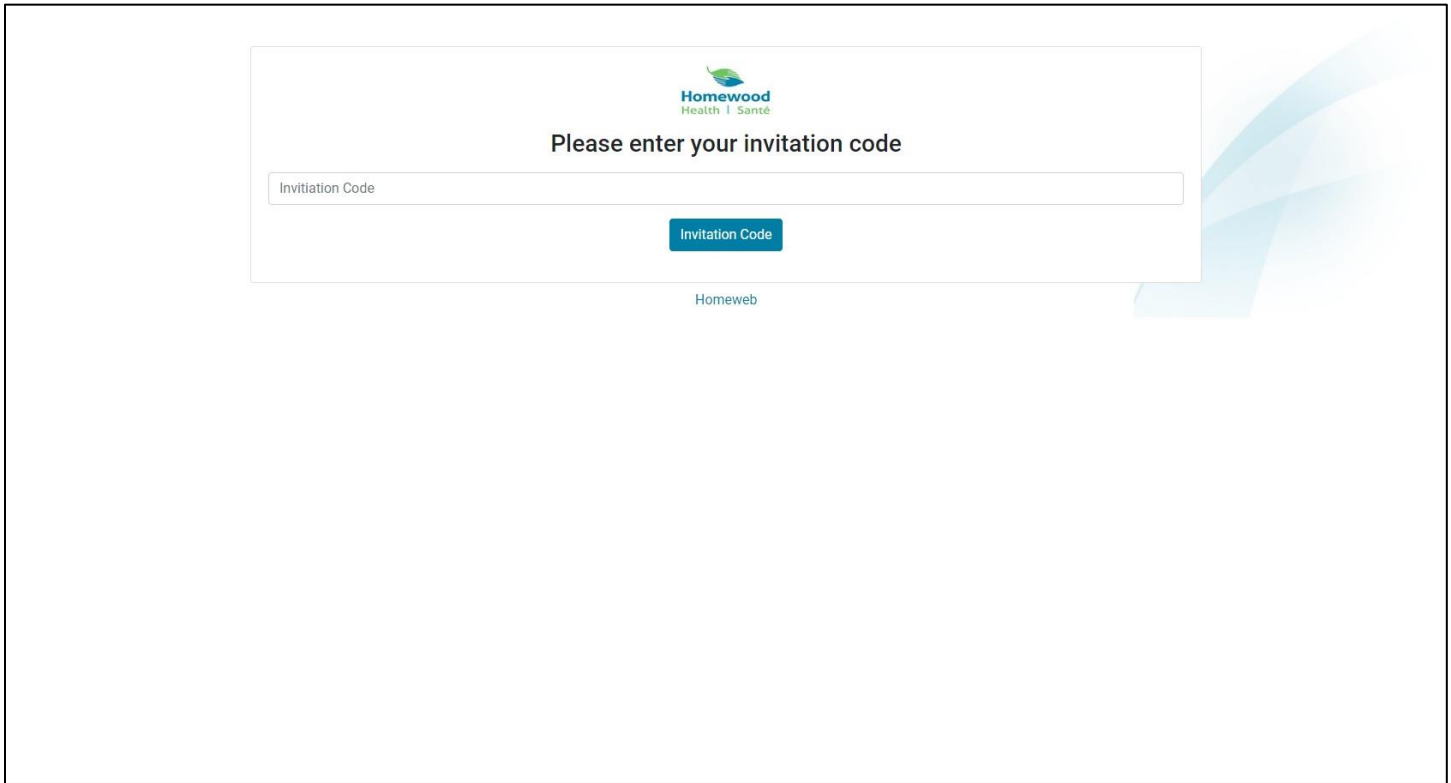**Step 5: Select how you are related to your chosen organization, and then click the Next Step button at the bottom of the page.**

Step 6: Enter your job title and the year that you began working for your chosen organization, and then click the Sign-Up button at the bottom of the page.

Step 7: After verifying your email address and logging-in to your account for the first time, you will be asked to enter an invitation code (this is a one-time requirement). The invitation code can be obtained from your EFAP Champion or by calling Homewood Health at the phone number listed below.

Homewood
Health | Santé

Please enter your invitation code

Invitiation Code

Invitation Code

Homeweb

For all future log-ins, click the Log In button and enter your email address and password.