

Contact Information for Employers for Federal Temporary Foreign Worker and Immigration Enquiries

The Temporary Foreign Worker Program and Labour Market Impact Assessments

For more information on the Temporary Foreign Worker (TFW) program or the Labour Market Impact Assessment (LMIA), such as its requirements for job postings and recruitment, visit the [Temporary Foreign Worker Program website](#) or call the Employer Contact Centre at **1-800-367-5693**.

The International Mobility Program

For more information on the International Mobility program, employers can visit the [program website](#).

They can also visit the [International Mobility Workers Unit \(IMWU\): Help for employers](#). From this site, employers can request an opinion as to whether their situation requires an LMIA or is LMIA exempt. Employers can also contact IMWU at the following address:

IRCC.DNIMWU-UMITRN.IRCC@cic.gc.ca

Immigration, Refugees and Citizenship Canada Client Support Centre

To contact the federal **Immigration, Refugees and Citizenship Canada (IRCC) Support Centre**, clients can use the available [web form](#) or they can call **1-888-242-2100** (Canada only).

This toll-free number provides a **24-hour automated telephone service** where clients can listen to pre-recorded information about IRCC programs and check the status of their application.

The service also offers **support centre agents**, who are available **Monday to Friday**, from **8:00 am to 4:00 pm**, local time. These agents can assist with general or specific enquiries.

Agents cannot make decisions on applications, nor can they help to process applications faster, unless criteria for urgent processing are met.

*Please know that employers who wish to enquire about a federal application file status **will need the express authorisation** of their employee/applicant, by way of the following [Release form](#).